


LIMITED AUTOMOTIVE WARRANTY

GLOBAL[®]
Window Films

Thank you for purchasing a professional quality Global Window Film product (hereinafter GWF) for your automotive application. Global PET Films, Inc. (hereinafter GPF, marketing subsidiary for GWF manufacturer) and your installing independent window film dealer (Seller) are proud to provide the customer (Buyer) who purchased GWF with the following limited automotive warranty coverage.

FILM TYPE PURCHASED

Purchase Description	Coverage Term		Purchase Description	Coverage Term
☐ High Performance (HP)*	Lifetime Limited Warranty Coverage		☐ NR Quick Dry Plus*	Lifetime Limited Warranty Coverage
☐ QDP Ceramic*	Lifetime Limited Warranty Coverage		☐ NR Quick Dry	Three (3) Year Limited Warranty Coverage

LIMITED AUTOMOTIVE WARRANTY

Per the coverage term applicable for the Global automotive window film product Buyer has purchased, Seller agrees to remove and replace Buyer's Global window film product at no cost should it experience defects such as adhesion failure, peeling, bubbling, blistering, delamination and demetallization. ***The Won't Turn-To-Purple warranty coverage is applicable on High Performance (HP), NR Quick Dry Plus and QDP Ceramic films.** This warranty is not transferable.

This limited warranty coverage becomes VOID if installation violates any law or regulation of the state or province where it may be used. ONLY those automotive window films that are in compliance with state or local laws are covered by this warranty. GPF is not responsible for any losses and/or damages caused as a result of any illegally installed window film.

With the exception to the extent prohibited by applicable law, any implied warranties, including the implied warranty of merchantability or fitness for a particular purpose on these products is expressly limited in duration of this warranty. Some states or provinces provide for implied warranties and with this exception this warranty is hereby limited. This warranty is exclusive and in lieu of all other warranties, agreements and similar obligations of Seller and/or GPF with respect to repair and/or replacement of the film. The replacement of the film is the exclusive remedy of Seller and/or GPF. In no event shall Seller and/or GPF be responsible either in contract or tort for any damage or loss whether indirect, consequential, incidental, special or direct arising from the use or inability to use the film. This limitation of liability is limited to the extent it is accepted by applicable law. Seller's and/or GPF liability is limited to the warranty provided herein and no other warranties or representations are provided. No person, distributor agent dealer or professional installation company is authorized to modify, change or extend the terms of this limited warranty or to assume or create any obligations or liabilities for Seller and/or GPF. This warranty provides for specific legal rights that may vary from state to state or province to province. This agreement shall be construed by the laws of Florida without regard to conflict of laws principles. Buyer hereby waives any rights to personal jurisdiction and any suit arising here from shall be heard exclusively in the court of the state of Florida.

COVERAGE LIMITATIONS

This warranty coverage starts at date of installation and GPF is not liable for any loss and/or damage as a result of poor installation quality, failure to adhere to IWFA accepted installation standards, improper maintenance, cleaning abuse, glass breakage, non automotive applications and/or non complying uses of the film.

WARRANTY CLAIMS

In the rare event Buyer experiences a covered product defect, Seller will remove and replace the defective window film upon warranty service authorization from GPF. If Seller is not available Buyer can initiate a warranty service claim by contacting the regional Global distributor USA Toll Free at **1.866.664.5622** and Canada Toll Free at **1.888.846.9578** to obtain prompt warranty service assistance. Upon warranty service authorization GPF will provide to Seller or to another independent window film dealer who has been authorized by GPF to perform the warranty service, a credit payment for replacement film and reasonable labor charges limited to the amount of the Buyer's original installation purchase invoice. Warranty service credit payments for partial window film replacement will be prorated based on the percentage of defective film warranted. GPF reserves the right to authorize the independent window film dealer who will perform warranty service.

MAKING A WARRANTY CLAIM

Please follow these steps to initiate a GWF warranty service claim:

1. Buyer must contact the Seller. If Seller is not available Buyer can initiate a warranty service claim by contacting the regional GWF distributor USA Toll Free at **1.866.664.5622** and Canada Toll Free at **1.888.846.9578** or write to:

Global PET Films, Inc. • Warranty Service Department • 101, Lake Forest Blvd., Ste # 403, Gaithersburg, MD 20877

2. All requests for warranty service must be authorized by a GPF representative prior to warranty service commencement.

3. The following papers will be required to process a GWF warranty service claim: a.) The Buyer's original warranty certificate b.) The Buyer's original purchase invoice from the Seller

KEEP THIS WARRANTY CERTIFICATE & ORIGINAL INSTALLATION INVOICE

CUSTOMER (Buyer)

CUSTOMER (Buyer) Name _____ Address _____ City/State/Zip _____ Phone () _____	Installation Date _____ Dealership Name _____ Customer's Signature X _____
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DEALER (Seller)

Name _____ Business _____ Address _____ City/State/Zip _____ Phone () _____ Dealer's Signature X _____	DEALER Inprint
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VEHICLE

Year _____ Make _____ Model _____
VIN# (Last 6 Digits) _____

FILM

Installed Film Location (Write In Type)	Film Part Number
Eyebrow	
Front Side	
Rear Side	
Rear	
Misc.	

Sale \$ _____ Tax \$ _____ Total \$ _____



Don't Roll Down Your Windows for _____ days after installation.

Don't Clean Your New Window Film for _____ days after installation.

The soapy solution seller used during your window film installation will take time to dry. The dry time is determined by local weather conditions. During the dry time it is normal for a slight moisture-haze to appear although it will disappear.

PROPER MAINTENANCE TIPS

- To extend the life of your GWF product please adhere to these maintenance tips.
- **For cleaning**, a mild soapy water solution works best.
- **When cleaning and drying the film**, always use soft non abrasive materials.

